



GENESEE/ORLEANS COUNCIL ON ALCOHOLISM AND SUBSTANCE ABUSE, INC.

JOB VACANCY

CASE MANAGER

Summary

Case Manager will provide connections to safety net and housing programs and lead care coordination and integration efforts for GCASA opioid use disorder (OUD) patients and recoverees by ensuring linkages to and communication/ coordination between OUD/SUD, mental health, and physical health care.

Reporting Relationship

The case manager will report to and receive supervision from the Director of Project Innovation and Expansion.

Duties

- Collaborate with participants to develop and monitor progress on individualized Service Plans that are designed based on an assessment of needs and include goals and actions to be taken to achieve goals for both the qualifying individual and family members.
- Obtain releases of information in accordance with existing laws and regulations, and clearly inform the participant of his/her rights and agency policies.
- Coordinate with all health care providers (e.g. SUD, MH, physical health) to ensure timely communication that results in high-quality care. This includes working cooperatively with all treatment providers when participants choose to engage in treatment services.
- Assist with health insurance applications and enrollment.
- Link participants with community, treatment, and recovery resources and services as appropriate and desired, including but not limited to safety net programs.
- Encourage development of social support, recreational activities, and involvement in neighborhood activities.
- Collaborate with appropriate staff to provide input on tools and collect data and qualitative information on participant progress and outcomes.
- Read, track, respond to, and communicate with other staff about RHIO alerts and other similar notification and follow-up systems relevant to value-based payment.
- Track work in progress and completed (including progress and outcomes data) as requested by relevant funders, supervisors, and Directors, and report in a timely manner.
- Available to work a flexible schedule that may require week days, weekends, and evenings.

Qualifications

- 1+ years of case management or similar experience preferred.
- High school diploma/equivalent required; bachelor's preferred. QHP may be preferred.
- Excellent communication skills.
- Ability to work independently and proactively to identify challenges and solutions.
- Ability to work with individuals and families who have substance use disorder and a variety of

life challenges that result in a need for support to remain stably housed.

- Knowledge of the varying modalities and philosophies of alcohol and substance use disorder treatment and recovery, including a solid understanding of and willingness to support harm reduction approaches. Knowledge of community resources and programs, including but not limited to safety net programs.
- Commitment to frequent face-to-face meetings with participants and additional check-ins as needed via other communication modes (e.g. phone, etc.).
- Comfort with provision of remote services when necessary.
- Ability to effectively communicate & collaborate with other GCASA staff and representatives from other agencies.
- Commitment to providing high-quality, complete participant notes.
- NYS driver's license and reliable method of transportation required.
- Must be free of active addiction.

LOCATION: 436 East Main Street, Batavia, NY 14020.

FOR MORE INFORMATION OR TO APPLY:

Apply online with a cover letter and resume to:

GCASA, Attn: Human Resources

430 East Main Street

Batavia, NY 14020

Phone: 585-815-1801

Email: kcorcoran@gcasa.org

POSTED:

6/11/21

DEADLINE:

ASAP

Genesee/Orleans Council-on Alcoholism and Substance Abuse does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.